

United Way
of Kentucky

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Kevin Middleton
Director of Member Services



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AUG 30 2013

**PUBLIC SERVICE
COMMISSION**

VIA E-MAIL AND U.S. MAIL

August 28, 2013

Mr. Jeff Derouen
Executive Director
Kentucky Public Service Commission
P.O. Box 615
211 Sower Boulevard
Frankfort, KY 40602-0615

RE: Extension Request - Annual Status Report regarding 2-1-1 Implementation

Dear Mr. Derouen:

Pursuant to the Administrative Case No. 343 dated August 17, 2004, United Way of Kentucky is designated as the lead agency for implementation of the 2-1-1 dialing code in Kentucky. Today, I am writing to request an extension for the submission of the annual report on the progress of the 2-1-1 initiative. If possible, we would like to request that the submission date be extended by three weeks, from Saturday, August 31, 2013 to Friday, September 20, 2013.

We are requesting this extension due to a delay in receiving final details from one call center on reported activities.

We appreciate the ongoing support of statewide 2-1-1 by the Commission.

If you have any questions about the report or need any additional information, please do not hesitate to contact me.

Sincerely,

A handwritten signature in black ink, appearing to read "Kevin Middleton", with a long horizontal flourish extending to the right.

Kevin Middleton
Director of Member Services and 2-1-1 State Director